MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

CONTENNIAL MEDICAL CENTER 3255 W. PIONEER PKWY ARLINGOTN, TX 76013

Respondent Name

ZURICH AMERICAN INSURANCE CO

MFDR Tracking Number

M4-08-4321-02

DWC Claim #: Injured Employee: Date of Injury: Employer Name: Insurance Carrier #:

Carrier's Austin Representative Box

19

MFDR Date Received

February 29, 2008

REQUESTOR'S POSITION SUMMARY

<u>Requestor's Rationale from Table of Disputed Services</u>: "This is a stop loss claim & should be paid @ 75% of billed charges = \$44,415.33. Claim is under paid by \$35,792.73."

Amount in Dispute: \$44,415.33

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary Dated March 20, 2008: "This is a medical fee dispute arising from an inpatient hospital surgical admission, dates of service 03/16/2007 to 03/23/2007. Requestor billed a total of \$59,220.44. The Requestor asserts it is entitled to reimbursement in the amount of \$44,415.33, which is 75% of the total charges. Requestor has not shown entitlement to his alternative, exceptional method of calculating reimbursement and has not otherwise properly calculated the audited charges."

Response Submitted by: American Zurich c/o Flahive, Ogden & Latson

Respondent's Supplemental Position Summary Dated September 09, 2011: "Based upon Respondent's initial and all supplemental response, and in accordance with the Division's obligation to adjudicate the payment, in accordance with the Labor Code and Division rules, Requestor has failed to sustain its burden of proving entitlement to the stop-loss exception. The Division must conclude that payment should be awarded in accordance with the general per diem payment in accordance with 28 Tex. Admin Code § 134.401 (repealed). Otherwise, the Division should determine the proper audited charges in accordance with Division audit obligations and rules."

Response Submitted by: Flahive, Ogden & Latson

SUMMARY OF FINDINGS

| Disputed Dates | Disputed Services | Amount In Dispute | Amount Due |
|--|-----------------------------|-------------------|------------|
| March 16, 2007 through March 23, 2007 | Inpatient Hospital Services | \$44,415.33 | \$0.00 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.240, 31 *Texas Register* 3544, effective May 2, 2006, sets out the procedures for medical payments and denials.
- 2. 28 Texas Administrative Code §133.2, 31 *Texas Register* 3544, effective May 2, 2006, sets out the definition of final action.
- 3. 28 Texas Administrative Code §133.305 and §133.307, 31 *Texas Register* 10314, applicable to requests filed on or after January 15, 2007, sets out the procedures for resolving medical fee disputes.
- 4. 28 Texas Administrative Code §134.401, 22 *Texas Register* 6264, effective August 1, 1997, sets out the fee guidelines for inpatient services rendered in an acute care hospital.

The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of Benefits

- W1 Workers compensation state fee schedule adjustment
- 480 Reimbursement based on the acute care inpatient hospital fee guidelines.
- 97 Payment in included in the allowance for another service/procedure.
- 226 Included in global charge.
- 790 This charge was reimbursed in accordance for another service/procedure.

Issues

- 1. Did the audited charges exceed \$40,000.00?
- 2. Did the admission in dispute involve unusually extensive services?
- 3. Did the admission in dispute involve unusually costly services?
- 4. Is the requestor entitled to additional reimbursement?

Findings

This dispute relates to inpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of division rule at 28 Texas Administrative Code §134.401, titled *Acute Care Inpatient Hospital Fee Guideline*, effective August 1, 1997, 22 Texas Register 6264. The Third Court of Appeals' November 13, 2008 opinion in *Texas Mutual Insurance Company v. Vista Community Medical Center, LLP*, 275 *South Western Reporter Third* 538, 550 (Texas Appeals – Austin 2008, petition denied) addressed a challenge to the interpretation of 28 Texas Administrative Code §134.401. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services." Both the requestor and respondent in this case were notified via form letter that the mandate for the decision cited above was issued on January 19, 2011. Each party was given the opportunity to supplement their original MDR submission, position or response as applicable. The documentation filed to the division by the requestor and respondent as noted above is considered. Consistent with the Third Court of Appeals' November 13, 2008 opinion, and 28 Texas Administrative Code §134.401(c)(6), the division will address whether the requestor demonstrated that: audited charges *in this case* exceed \$40,000; the admission and disputed services *in this case* are unusually extensive; and that the admission and disputed services *in this case* are unusually extensive;

1. 28 Texas Administrative Code §134.401(c)(6)(A)(i) states "...to be eligible for stop-loss payment the total audited charges for a hospital admission must exceed \$40,000, the minimum stop-loss threshold." Furthermore, (A) (v) of that same section states "...Audited charges are those charges which remain after a bill

review by the insurance carrier has been performed..." Review of the explanation of benefits issued by the carrier finds that the carrier did not deduct any charges in accordance with §134.401(c)(6)(A)(v); therefore the audited charges equal \$59,220.44. The division concludes that the total audited charges exceed \$40,000.

- 2. The requestor in its original position statement asserts that "This is a stop loss claim & should be paid @ 75% of billed charges = \$44,415.33. Claim is under paid by \$35,792.73." As noted above, the Third Court of Appeals in its November 13, 2008 rendered judgment to the contrary. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved...unusually extensive services." The requestor failed to discuss or demonstrate that the particulars of the admission in dispute constitute unusually extensive services; therefore, the division finds that the requestor did not meet 28 TAC §134.401(c) (6).
- 3. The third Court of Appeals' November 13, 2008 opinion concluded that in order to be eligible for reimbursement under the stop-loss exception, a hospital must demonstrate that an admission involved unusually costly services thereby affirming 28 Texas Administrative Code §134.401(c)(6) which states that "Stop-loss is an independent reimbursement methodology established to ensure fair and reasonable compensation to the hospital for unusually costly services rendered during treatment to an injured worker." The requestor failed to discuss or demonstrate the particulars of the admission in dispute constitute unusually costly services; therefore, the division finds that the requestor failed to meet 28 TAC §134.401(c)(6).
- 4. For the reasons stated above the services in dispute are not eligible for the stop-loss method of reimbursement. Consequently, reimbursement shall be calculated pursuant to 28 Texas Administrative Code §134.401(c)(1) titled Standard Per Diem Amount and §134.401(c)(4) titled Additional Reimbursements. The division notes that additional reimbursements under §134.401(c)(4) apply only to bills that do not reach the stop-loss threshold described in subsection (c)(6) of this section.
 - Review of the submitted documentation finds that the services provided were surgical; therefore the standard per diem amount of \$1,118.00 per day applies. Division rule at 28 Texas Administrative Code §134.401(c)(3)(ii) states, in pertinent part, that "The applicable Workers' Compensation Standard Per Diem Amount (SPDA) is multiplied by the length of stay (LOS) for admission..." The length of stay was seven days. The surgical per diem rate of \$1,118.00 multiplied by the length of stay of seven days results in an allowable amount of \$7,826.00.

The division concludes that the total allowable for this admission is \$7,826.00. The respondent issued payment in the amount of \$8,622.60. Based upon the documentation submitted, no additional reimbursement can be recommended.

Conclusion

The submitted documentation does not support the reimbursement amount sought by the requestor. The requestor in this case demonstrated that the audited charges exceed \$40,000, but failed to discuss and demonstrate that the disputed inpatient hospital admission involved unusually extensive, and unusually costly services. Consequently, 28 Texas Administrative Code §134.401(c)(1) titled *Standard Per Diem Amount*, and §134.401(c)(4) titled *Additional Reimbursements* are applied and result in no additional reimbursement.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

| _ | | 10/4/12 | |
|-----------|--|---------|--|
| Signature | Medical Fee Dispute Resolution Officer | Date | |
| | | | |
| | | 10/4/12 | |
| Signature | Medical Fee Dispute Resolution | Date | |

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.